



Tel: 07595373151

Email: [alcestercaninehydrotherapy@hotmail.com](mailto:alcestercaninehydrotherapy@hotmail.com)

Wayside, Dunnington, Alcester, Warwickshire, B495NZ

## **Referral Form**

<b>Owner information</b>	
<b>Name</b>	
<b>Address</b>	
<b>Telephone number</b>	
<b>Email address</b>	

<b>Pet information</b>					
<b>Name</b>		<b>Sex</b>		<b>Neutered Y/N</b>	
<b>Breed</b>		<b>DOB</b>		<b>Insured Y/N</b>	

I declare I am the legal owner of the above named animal and that all information presented is correct to the best of my knowledge. I request consent for my animal to be treated by Alcester Canine Hydrotherapy and I understand that they accept no responsibility of liability in the event of loss, accident or illness to the above animal during treatment sessions.

I accept full responsibility updating Alcester Canine Hydrotherapy of any changes to my pet or otherwise that may be relevant during treatment, particularly regarding any changes in my animal's health

Owners signature..... Print Name ..... Date .....

**Veterinary information**  
(to be filled in by your veterinary surgeon)

<b>Practice name</b>	
<b>Address</b>	
<b>Telephone number</b>	
<b>Email address</b>	
<b>Referring veterinarian</b>	
<b>Condition/reason for referral</b>	
<b>Current medication</b>	
<b>Previous investigations and/or other diagnosed conditions</b>	

I consent to the named animal undergoing hydrotherapy and further any appropriate treatment including laser therapy.

Veterinary signature..... Print..... Date.....

I consent to the named animal undergoing physiotherapy by Charlotte Goodall, a fully insured and accredited veterinary physiotherapist if deemed beneficial.

**YES/NO (Please delete as applicable)**

Thank you for completing the referral form please return via email to [alcestercaninehydrotherapy@hotmail.com](mailto:alcestercaninehydrotherapy@hotmail.com) to arrange an initial appointment.

*I Harriet Hollis acknowledge and respect the Veterinary Surgeons Act 1966 and Exemption Order 2015 by never working upon an animal without gaining prior veterinary consent.*

## Terms and Conditions

By confirming your booking, you are agreeing to the terms and conditions which are stated below:

1. It is legal requirement following the Veterinary Surgeons Act 1966, for any animal receiving treatment for lameness, rehabilitation, injury or dysfunction to have a signed and dated veterinary consent referral form provided to Alcester Canine Hydrotherapy prior to the initial assessment. If your pet is coming for fitness /fun/well-being/ water confidence, we still require a referral form. Pets will not be able to use our centre without prior agreement from their veterinarian.
2. All referral forms and client notes will be stored both digitally and physically for 7 years.
3. Treatment fees are payable at or before each session via cash or bank transfer. Block bookings are available at a discounted rate.
4. Many insurance companies will reimburse costs for hydrotherapy, however, it is advised that you check your policy before booking an appointment. A vet will often need to countersign the claim forms for these treatments.
5. A full 24 hours-notice of cancellation is needed, or you are liable to pay the session in FULL. Missed appointments must be paid in full. Please call us on 07595373151 if you are unable to attend your appointment.
6. We reserve the right to cancel your appointment due to power outage, maintenance or illness.
7. Make sure your pet is clean, dry and toileted prior to your appointment. You must clean up any accidents in or around the centre/treatment area. There will be additional charges if your pet fouls in the hydrotherapy treadmill. It will contribute to the draining, cleaning and refilling.
8. We reserve the right to refuse treatment to animals with contagious conditions including, but not limited to, ear, eye and skin infections, gastric upsets, kennel cough, worms and fleas. The hydro therapist's decision is final on this matter. The animal can only return for hydrotherapy when the animal has been cleared by your vet.
9. Animals must be up to date on all vaccinations.
10. Our facilities are used at your own risk. Alcester Canine Hydrotherapy will not be held liable for any injury, loss or damage to any person, pet or possession including vehicles. Dogs should be kept on their lead and under control when at the centre and not undergoing treatment. You are advised to wear suitable clothes to your appointment including non-slip shoes if visiting a hydrotherapy centre. Children must always be accompanied by an adult.
11. Please ensure your pet does not eat in the two hours running up to the hydrotherapy appointment and the two hours following the appointment. Drinking is still allowed. Treats will often be given throughout the session to reward your pet, please let us know on arrival if they have any dietary needs. Feel free to bring your own treats/biscuits.
12. We reserve the right to take photographs and/or video footage of your pet throughout their treatment for their records. If you would prefer not to have your animal photographed for any reason, please notify us at the start of your appointment.
13. Alcester Canine Hydrotherapy reserves the right to cancel any appointment and future appointments if they feel the treatment would put themselves or the animal at risk.

For more information, please contact me via [alcestercaninehydrotherapy@hotmail.com](mailto:alcestercaninehydrotherapy@hotmail.com) or 07595373151.